

Bill Payment Options

Looking for the most convenient way to pay your bill?

Pay your bill online! Just go to the website and click on the Payment tab. This allows you to pay by credit/debit card or set up an automatic payment. To complete the online payment process you will need to know the website address and your account number. Both are printed on your monthly bill for your convenience.

Also, utility payments can be made in person, drop box, bank draft and mail. All of these options are payable by check. We are located at 5763 SH 205 South, Suite 101, Rockwall, Texas 75032.

Water Conservation

There are a number of ways to save water and they all start with you. When you conserve water, you save money on your utility bill. Lush green lawns and bright colorful flower gardens all require water, and they can sometimes consume massive amounts of the precious natural resource. All customers have their water use measured by a meter. This results in each customer paying their share of operating the system based upon the amount of water used. Water meters measure in gallons. Charges for the amount of water consumed are based on the number of gallons you use during a billing period.

There are several reasons why you may want to locate and read your water meter. First, you might be interested in just how much water you use in a day. The second reason is to check for leaks. If you turn off all the taps in your house, look at your meter and it is still turning, chances are you have a leak somewhere.

Your water meter is generally located near the front of your property close to the street. It is housed in a can with a metal lid marked water meter. Carefully remove the lid by using a tool such as a large screwdriver. Insert the tool into the hole and lift the lid. The meter resembles an odometer in a car. Simply read the numbers on your meter. Wait for a period of time and read the meter again. Subtract the first reading from the second reading. The difference in the two numbers is your usage in gallons for that period of time.

Water meters are read and billed each month. Customers have 20 days from the date of the bill to make their payment and are solely responsible for the timely payment of the account. All payments are posted the day they are received. Postmarks are not recognized as the date of payment.